

Director of Nursing Report

Census as of today 2/13/20 is 57. During the month of January we had 8 admissions (3 Medicare, 5 HMO), 7 residents discharged, and 1 resident passed away. We have found it hard to obtain new admits from our local hospitals with the current process (manual review). Currently we receive a fax about a referral I look it up online through the website and then reach out to the hospital to let them know we want to take the patient when they are ready for discharge. We have not been getting any calls back from the hospitals on the (10-15) patients we wanted. Last month at one of our monthly CCN program meeting at Los Alamitos, Michelle brought this up to the head case manager and the response was that all the discharge planners are responding to the facilities that accept the patients "online". We currently do not have an online account because it requires a monthly subscription cost (of course) and at the time 4 years ago when we started using Allscripts we opted to do the manual review vs the online subscription. We did not have any census issues at that time prior to Memory Care opening. Michelle reached out to Allscripts and inquired about the online access and we are currently in the process of getting the contract done so that we can increase our chances of getting admissions from the local hospitals.

Other things going on:

- Continuing to work on preparing for our annual state survey, we are expecting them in next 3 weeks.
- We are looking to hire a full time RN. I have hired 2 full time LVN's (for 3-11 and 11-7)
- One of my RN's broke a bone in her foot and has been off work for the last week. This has really impacted us. I had to come in last weekend to make sure a RN is on duty to stay compliant with regulations. This weekend will be the same.
- Michelle and I updated QAPI plan and are adding the last few projects in the next week to finalize this years QAPI plan.
- Came in early this last week to observe night shift routines.
- Looked at a few lifts this week with Pete, Michelle and Jezzi my DSD. The Auxiliary gifted us 2 new lifts.

The abuse investigation from 2017 still pending. Still waiting to receive the official exit call/paperwork.

Prayer Requests:

- Pray for the family of the resident who passed away last month in December.
- Continue to pray for an increase in our census in SNF program
- Pray for residents and our staff to protect them during this cold and flu season, it has really hit the staff and resident hard this last month. Lots of residents and staff sick.

Colleen Levi